



Enterprise VoIP Phone with Touchscreen
Models: UVP, UVP-Pro, UVP-Executive

USER GUIDE

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Chapter 1: Overview

Introduction

Thank you for purchasing the Ubiquiti Networks® UniFi® VoIP Phone. This User Guide is for the following models:

Model	Description
UVP	Unifi VoIP Phone
UVP-Pro	Unifi VoIP Phone Professional
UVP-Executive	Unifi VoIP Phone Executive



Note: Throughout this User Guide, *UniFi VoIP Phone* refers to any of the models. If a specific model needs to be identified, its model number is used. When one illustration is used for multiple models, all significant differences between those models are identified.

The UniFi VoIP Phone is designed to integrate easily into a UniFi network. The phone interface is based on the popular Android™ platform for ease of use. This User Guide explains how to install the UniFi VoIP Phone, provides setup instructions for third-party PBX systems, and shows how to use the phone's user interface.

Package Contents



Installation Requirements

- UniFi Switch or PoE (802.3af-compliant) switch
- · UniFi Controller
- Third-Party SIP/PBX Provider

TERMS OF USE: All Ethernet cabling runs must use CAT5 (or above). It is the customer's responsibility to follow local country regulations and indoor cabling requirements.

Before You Begin

Remove the protective covering from the handset.



UVP, UVP-Pro



UVP-Executive

Remove the protective film from the touchscreen.



UVP, UVP-Pro



UVP-Executive

Hardware Overview

Front



UVP, UVP-Pro



Camera (Available on UVP-Pro and UVP-Executive only.) Built-in camera can be used for snapping photos for avatars or videoconferencing applications.

Touchscreen The 5" (UVP, UVP-Pro) or 7" (UVP-Executive) (diagonal) touchscreen display is used for all interface navigation and dialing.

Volume Use the volume arrows to adjust audio levels. **LED** The LED will illuminate when the device is first connected to a 48V power source. Once the phone has

started up, the LED will turn off.



IMPORTANT: The LED will flash when a firmware update is occurring. Do not disconnect power/ Ethernet from the device during this time.

Back Ports



UVP, UVP-Pro



UVP-Executive

USB (Available on UVP-Executive only.) The USB port can connect to an external speaker or a mass storage device.

PoE/LAN The *PoE/LAN* Ethernet port is 802.3at-compliant and is used to connect data and power to the phone. Connect this port to the same network as the UniFi Security Gateway VoIP port.

PC The Ethernet port labeled *PC* is used for bridging.



WARNING: Do not connect a powered Ethernet connection to the port labeled PC.

UniFi® VoIP Phone User Guide Chapter 1: Overview

Side Ports



UVP, UVP-Pro



UVP-Executive

- Micro-USB Port The Micro-USB port is only intended for advanced users connecting the phone to a computer.
- Headset Jack 3.5 mm jack for optional wired stereo and microphone headsets.

Handset



Mute Press the *Mute* button to mute the microphone on the handset.

Chapter 2: Installation

Hardware Installation

The UniFi VoIP Phone is designed for desktop placement. To connect the phone, perform the following steps:

1. Connect one end of an Ethernet cable to the wall jack that is connected to your 48V, 802.3af-compliant switch (UVP) or 48V, 802.3at-compliant switch (UVP-Pro, UVP-Executive).



2. Connect the other end of the Ethernet cable to the port labeled *PoE/LAN* on the UniFi VoIP Phone.



UVP, UVP-Pro



UVP-Executive

WARNING: Ensure that you refer to the correct illustration for your model (the *PoE/LAN* port is not in the same position on all models). Do NOT connect a powered Ethernet connection to the port labeled *PC*.

- 3. When the *Select Language* screen appears, select your language and press ▶ to continue.
- 4. The *Got Google*? screen appears. If you do not have a Google™ account, create one as follows:
 - a. Select No, and then select Get an account.
 - b. Enter the user information for your account:
 - i. The Your name screen displays a keyboard.
 - ii. Enter your first name and press Next.
 - iii. Enter your last name and press **Done**.
 - iv. Press the down arrow below the keyboard.
 - v. The *Your name* screen displays the *First* and *Last* names you entered. Click ▶ to continue or click ◀ to return to the previous step.
 - vi. The *Choose username* screen displays a keyboard. Enter a username (6-30 characters in length) for your Google account. Click to continue or click to return to the previous step.
- 5. When the *Sign In* screen appears, enter your account's *Email* address and *Password*. Then press **Next**.
- 6. The *Google services* screen appears. Select or unselect the services you want, and then press ▶ to continue or click ▼ to return to the previous step.
- The Set up payment info screen appears. To skip this step, press SKIP. To provide payment information, make the desired selection and press Continue.
- 8. The *Date & time* screen displays your time zone. To change time zones, press the time zone, scroll through the list, and select the desired time zone. Then press to continue or click to return to the previous step.

The *Welcome* screen is displayed. Initial configuration is complete.

PBX Configuration

If you will be using the UniFi VoIP Phone with a Public Branch eXchange (PBX) system, you must configure both the phone and the PBX for use with each other. For detailed instructions, refer to the *UniFi VoIP Quick Provisioning Guide*, which is available for download at www.ubnt.com/download/unifi-voip

Software Configuration

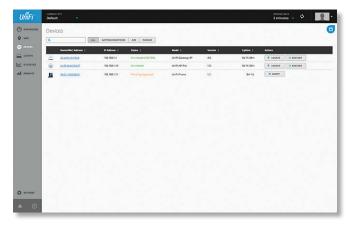
The UniFi VoIP Phone is automatically detected by the UniFi Controller (4.6.x or above).

Installing the UniFi Controller

If you have not yet installed the UniFi Controller software, you can download it at **downloads.ubnt.com/unifi**

Adopting the Phone in the UniFi Controller

1. Launch the UniFi Controller and go to the **Devices** tab.



2. Click Adopt.

UniFi® VoIP Phone User Guide Chapter 3: Navigation



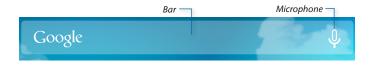
Chapter 3: Navigation

The *Home* screen contains a Google[™] search widget, default icons, and the three action bar icons.

Google Search Widget

Use the Google search widget to type or speak voice commands.

UVP, UVP-Pro Touch the bar to bring up a virtual keyboard, or touch the microphone icon to say a voice command.



UVP-Executive Touch the **g** logo at the upper-left corner of the screen to bring up a virtual keyboard, or touch the microphone icon to say a voice command.



Default Home Screen Icons

The home screen icons appear at the bottom of the home screen (UVP and UVP-Pro) or the right side of the home screen (UVP-Executive).

The default home screen icons are:

Icon Description



Settings (UVP-Executive only) Display and configure the network, device, accounts, and system settings. For detailed information, refer to <u>"Settings Screen" on page 11</u>.



Phone Displays the *Phone* screen. Make a call or view recent calls, contacts, and voicemail. For detailed information, refer to <u>"Phone Screen" on page 25</u>.



People (UVP and UVP-Executive only) Press to open the People app to create, view, and maintain a list of contacts.



Camera (UVP-Pro and UVP-Executive only) Press to access the camera. For detailed information, refer to "Camera Screen" on page 29.



Apps Press to access the *Apps* screen. This default icon is the only one that cannot be removed from the *Home* screen.



Google Play™ Store Press to open the Google Play™ store. Download apps, music, movies, books, games, and other media. A new or existing account is required for access.



Google Apps Folder Contains the Google suite of apps including Gmail™, YouTube™, Chrome™, Hangouts™, Google Drive™, Google Maps™, and more.



Action Bar Icons

The action bar icons appear at the bottom of the screen.

Icon Description



Back Opens the previous screen you were working in, even if it was in a different app. Once you return to the *Home* screen, you can't go back any further.



Home Returns to the Home screen.



Recent Apps Displays a list of recently used apps. Press an app to open it. To close an app and remove it from the list, swipe it left or right.

Customizing the Home Screen

Widgets and shortcuts to favorite apps can be placed on the *Home* screen. Multiple app shortcuts can also be grouped into one folder.

You can also place app widgets and shortcuts on any *Home* screen page. By default, the *Home* screen has three pages. Swipe left or right to navigate between the different pages.

The first page (default *Home* screen) is shown below:



Swipe left to see the second page. By default, it contains icons for the *Settings* and *YouTube* apps:



Swipe left again to see the third panel. By default, it contains an icon for the *Play Games* app:



Adding App Shortcuts to the Home Screen

To place an app on any panel of the *Home* screen, press the **Apps** icon on the *Home* screen. The *Apps* screen will be displayed. Press and hold the icon until it appears on the *Home* screen. Drag the icon to the desired location and release it.

To move an app icon to a different panel, drag the icon to the far left or right edge of the screen until the target panel rotates into view; then, release the icon.

Creating Folders on the Home Screen

To create a folder containing multiple app shortcuts, drag an app shortcut over another app shortcut on the *Home* screen.

To name the folder, touch its icon and press **Unnamed Folder**. Type the folder name on the on-screen keyboard and press **Done**.

To remove an app shortcut from a folder, touch the folder's icon and drag the app out of the folder.

Removing Items from the Home Screen

To remove a widget or app shortcut from the *Home* screen:

UVP, UVP Pro Press and hold the item until the *Remove* text appears at the top of the screen. Drag the item to the *Remove* text.

UVP-Executive Press and hold the item until *X* appears to its left. Drag the item to the *X*.

Status Bar

The status bar always appears along the top of every screen. The icons on the left side indicate outstanding notifications. The icons on the right side indicate the status of various interfaces.

Detailed information on these notifications and interfaces can be accessed from the status bar as described below.

Notification List

To access the notification list:

UVP, UVP-Pro Touch the status bar and swipe downward. If the notification list is not displayed, touch the icon at the upper right.

UVP-Executive Touch the left side of the status bar and swipe downward.

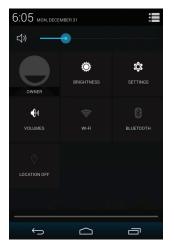


The notification list contains a slider bar for adjusting the volume of notifications, followed by the individual notifications.

The list always contains the phone application which displays the user's name and extension or status information if a problem exists. Missed calls are also displayed in the notification list.

Interface List

To access the interface list:



UVP, UVP-Pro Touch the status bar and swipe downward. If the interface list is not displayed, touch the icon at the upper right.

UVP-Executive Touch the right side of the status bar and swipe downward.

The interface list consists of a slider bar that lets you adjust the volume of notifications, followed by:

Owner Select this option to display the owner profile.

Brightness Select this option to adjust the screen brightness.

Settings TSelect this option to display the *Settings* screen. This is equivalent to the *Settings* icon on the *Home* screen.

Volumes Select this option to display slider controls for:

- · Music, video, games, & other media
- Notifications
- Alarms
- Voice calls

Wi-Fi/<network name> Select this option to display Wi-Fi networks. If a Wi-Fi network connection exists, the network name (SSID) is displayed instead of *Wi-Fi*, and the number of lit bars in the icon indicates the relative strength of the connection.

Bluetooth Select this option to display Bluetooth interfaces.

Location Select this option to display information on the Location feature, including mode status (on/off), recent location requests, and location services.

Toggling Between Lists

Touch the icon to toggle notifications to interfaces.

Touch the icon to toggle interfaces to notifications.

Action Bar

The action bar appears below the status bar and provides controls for the current app, such as icons used to access additional screens and menus. On models UVP and UVP-Pro, due to the narrow width of the display, the option bar may also continue on the bottom of the screen.



Action Bar - UVP-Executive



Action Bar - UVP, UVP-Pro

Overflow Menu

The overflow menu, indicated by the overflow icon in the option bar, contains additional options that are not shown on the current screen. Touch the icon to show these options in a drop-down menu.





Chapter 4: Settings Screen

To access the Settings screen from the Home screen:

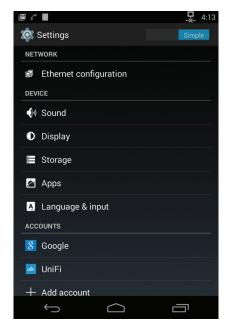
- **UVP Executive** Touch the **Settings** icon.
- UVP, UVP-Pro Touch the Apps icon, then touch the Settings icon (you may need to swipe the display to advance to the next screen).

Settings Screen

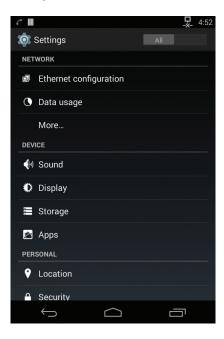
The Settings screen displays the available configuration options. The screen is divided into the following sections:

- Network This section contains settings related to network connections. For details, see <u>"Network</u> <u>Settings" on page 14</u>.
- Device This section contains device hardware settings.
 For details, see "Device Settings" on page 17.
- Personal (Available only if All is selected.) This section contains personal information settings. For details, see "Personal Settings" on page 20.
- Accounts This section contains account settings. For details, see <u>"Accounts Settings" on page 22</u>.
- System This section contains system settings. For details, see <u>"System Settings" on page 22</u>.

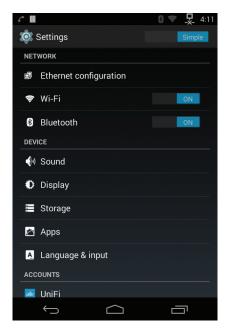
The Settings screens for all models and for both filter settings (All and Simple) are shown below. Filter settings are described in "Option Selection" on page 13.



UVP Settings Screen - Simple



UVP Settings Screen - All



UVP -Pro Settings Screen - Simple



UVP-Pro Settings Screen - All



UVP-Executive Settings Screen - Simple



UVP-Executive Settings Screen - All

Option Selection

The All/Simple filter at the top right of the screen lets you select **Simple** (basic) settings only, or **All** settings. The options displayed also depend on the phone model. The following tables summarize the available options by filter and model:

Filter set to Simple:

Option	UVP	UVP Pro, UVP-Executive	
Network section			
Ethernet configuration	X	X	
Wi-Fi	-	X	
Bluetooth	-	X	
Data usage	-	-	
VPN	-	-	
Device section			
Sound	X	X	
Display	X	X	
Storage	X	X	
Apps	X	X	
Language & input	X	X	
Personal section			
Location	-	-	
Security	-	-	
Language & input	-	-	
Backup & reset	-	-	
Accounts section			
UniFi	X	X	
Add account	X	X	
System section			
Date & time	X	X	
Accessibility	-	-	
Printing	-	-	
System update	-	-	
About UniFi VoIP phone	X	X	

Filter set to All:

Option	UVP	UVP Pro, UVP-Executive
Network section		
Ethernet configuration	X	X
Wi-Fi	-	X
Bluetooth	-	X
Data usage	X	X
VPN	X	X
Device section		
Sound	X	X
Display	X	X
Storage	X	X
Apps	X	X
Language & input	-	-
Personal section		
Location	X	X
Security	X	X
Language & input	X	X
Backup & reset	X	X
Accounts section		
UniFi	X	X
Add account	X	X
System section		
Date & time	X	X
Accessibility	X	X
Printing	X	X
System update	X	X
About UniFi VoIP phone	X	X

Network Settings

The Network section contains the following options:

Ethernet Configuration Select this option to display or edit the Ethernet configuration. For details, see <u>"Ethernet Configuration" on page 14</u>.

Wi-Fi Select this option to configure Wi-Fi network connections. For details, see <u>"Wi-Fi" on page 14</u>.

Bluetooth Select this option to configure Bluetooth devices. For details, see "Bluetooth" on page 14.

The following options are available only if All is selected:

Data Usage Select this option to display data usage statistics. For details, see "**Data Usage**" on page 16.

VPN Select this option to configure Virtual Private Networks (VPNs). For details, see <u>"VPN" on page 16</u>.

Ethernet Configuration

This option lets you configure the following settings:

Ethernet Configuration - Configure Ethernet devices Select this option to display or edit the Ethernet configuration. The following options are displayed:

- Ethernet Devices Displays the name of the Ethernet device (eth0).
- Connection Type Select DHCP or Static IP.
 If Connection Type is Static IP, the following are also available for editing; otherwise, they are read-only:
- IP address Enter the IP address in this field.
- Network prefix length Enter the network prefix length in this field.
- DNS address Enter the DNS server address in this field.
- Gateway address Enter the IP address of the gateway in this field.

When finished making changes, press **Save** to save them or *Discard* to cancel them.

Interface Displays the name of the Ethernet interface, *eth0*.

IP address Displays the Ethernet interface's IP address.

MAC address Displays the Ethernet interface's MAC address.

Gateway Displays the gateway IP address.

DNS address Displays the DNS server's IP address.

Wi-Fi



Note: To use this option, Wi-Fi must first be enabled. To enable Wi-Fi, touch **OFF** to the right of the option.

This option displays a list of available wireless networks and lets you connect to a wireless network.

To connect to a network:

- 1. Select the network from the list.
- 2. Enter the network's password in the Password field.
- 3. Press Connect.

The menu at the bottom (UVP, UVP-Pro) or top-right (UVP-Executive) of the screen displays the following options:

- ON/OFF Indicates if Wi-Fi functionality is on or off.
- Select to use Wi-Fi Protected Setup (WPS) to create a secure connection to a wireless network.
- +ADD Select this option to add a wireless network.
- Scan Select this option to scan for WPS devices.
- WPS PIN Entry Select this option to display the PIN to enter on your router to enable WPS to connect to the UniFi VoIP Phone.
- Advanced Displays the following:
 - Network notification: Checkbox Select this to be notified when an open network is available
 - Keep Wi-Fi on during sleep: Select Always,
 Only when plugged in, or Never.
 - Scanning always available Select this option to let the Google location service and other apps scan for networks even when Wi-Fi is off.
 - **Wi-Fi frequency band** Select the Wi-Fi frequency band: *Auto*, *5 GHz only*, or *2.4 GHz only*.
 - **Install certificates** Use this option to add certificate information: *Recent, Downloads,* or *Internal storage*.
 - **Wi-Fi optimization:** Select this option to minimize battery usage when Wi-Fi is on.
 - MAC address Displays the MAC address of the wireless interface.
 - IP address Displays the IP address of the wireless interface.

Bluetooth

The *Bluetooth* option (not available on model UVP) displays available Bluetooth devices and lets you pair the UniFi VoIP Phone with an available Bluetooth device.



The option bar displays the following:

- ON/OFF Indicates if Bluetooth functionality is on or off.
- Search for Devices (Located at bottom of screen on UVP-Pro) Touch this option to search for Bluetooth devices and refresh the Available Devices list.



The main part of the screen displays the following:

Phone visibility status This indicates whether or not the UniFi VoIP Phone is visible to other Bluetooth devices:

- · Visible to all nearby Bluetooth devices
- · Only visible to paired devices
- Not visible to other Bluetooth devices

By default the UniFi VoIP Phone is not visible. When set to visible, the visibility timout counter counts down the time interval stored in the *Visibility timeout* setting. When the timeout period expires, the phone will no longer be visible to unpaired Bluetooth devices.

Paired Devices (Displayed only if a paired Bluetooth device exists) This section displays all paired devices.



To configure a paired device, touch the $\frac{-1}{2}$ icon. The following options are displayed:

- Rename Select this option to rename the paired Bluetooth device.
- Unpair Select this option to unpair the Bluetooth device.
- Internet access Select this option to use the paired Bluetooth device for Internet access.

Available Devices This section displays all Bluetooth devices that are available for pairing.

To pair with a Bluetooth device:

- 1. If Not visible to other Bluetooth devices is displayed at the top of the screen, touch that message to make the phone visible (Visible to all nearby Bluetooth devices will be displayed).
- 2. Touch the Bluetooth device in the Available Devices list.
- The UniFi VoIP Phone and the Bluetooth device will each display a passkey.



- 4. Verify that the passkey shown on the UniFi VoIP Phone is the same as the one on the Bluetooth device.
- 5. Touch Connect on the UniFi VoIP Phone.
- 6. Touch **OK** on the Bluetooth device.
- 7. If pairing is successful, the Bluetooth device will be displayed on the screen under *Paired Devices*.

The overflow menu (icon) displays the following options:

- Rename phone Select this option to rename the UniFi VoIP Phone.
- Visibility timeout Select this option to change the visibility timeout setting: 2 minutes, 5 minutes, 1 hour, or Never time out. The visibility timeout is length of time that the UniFi VoIP Phone remains visible to other Bluetooth devices after it is made visible.
- Show received files Select this option to display information on files downloaded to the phone over the Bluetooth link.

Data Usage



The Data Usage option displays the following:

- Graphs illustrating data usage on both the Wi-Fi and Ethernet interfaces for the past four weeks.
- · Data usage for the past week.
- Data usage by apps during the period indicated by the vertical white bars. The bars can be adjusted to redefine the period, up to a maximum of four weeks.

The overflow menu (icon) displays the following options:

- Auto-sync data Select this option to enable or disable auto-sync. Disabling auto-sync will conserve data and battery usage, but you will need to sync each account manually to collect recent information, and you will not receive notifications when updates occur.
- Mobile hotspots Select this option to use a mobile hotspot. This can be useful to avoid charges that may be associated with using a Wi-Fi network.

VPN



Note: The first time you select this option, follow the prompts to create a lock screen PIN or password, to allow subsequent access to this option.

Select this option to configure Virtual Private Network (VPN) settings on the UniFi VoIP Phone. By default, there are no VPNs. After you create a VPN, its profile will be listed on this screen.

The overflow menu (icon) displays the following options:

- + Select this option to create a VPN profile. To create a VPN.
 - 1. Enter the following:
 - Name Enter a name for the VPN profile.
 - Type Select the type of encryption: PPTP (default), L2TP/IPSec PSK, L2TP/IPSec RSA, IPSec xAuth PSK, IPSec xAuth RSA, or IPSec Hybrid RSA.
 - Server Address Enter the server address.
 - 2. Enter all additional requested information (the information depends on the selected *Type* of VPN).
 - Type: PPTP
 - PPP encryption (MPPE)
 - Show advanced options Select to display the following:
 - DNS search domains
 - DNS servers
 - Forwarding routes
 - Type: L2TP/IPSec PSK
 - Server address
 - L2TP secret
 - IPSec identifier
 - IPSec pre-shared key
 - DNS search domains
 - DNS servers (e.g. 8.8.8.8)
 - Forwarding routes (e.g. 10.0.0.0/8)
 - Type: L2TP/IPSec RSA
 - Server address
 - L2TP secret
 - IPSec user certificate
 - IPSec CA certificate
 - IPSec server certificate
 - DNS search domains
 - DNS servers (e.g. 8.8.8.8)
 - Forwarding routes (e.g. 10.0.0.0/8)

- Type: IPSec Xauth PSK
- Server address
- IPSec identifier
- IPSec pre-shared key
- DNS search domains
- DNS servers (e.g. 8.8.8.8)
- Forwarding routes (e.g. 10.0.0.0/8)
- Type: IPSec Xauth RSA
- Server address
- IPSec user certificate
- IPSec CA certificate
- IPSec server certificate
- DNS search domains
- DNS servers (e.g. 8.8.8.8)
- Forwarding routes (e.g. 10.0.0.0/8)
- Type: IPSec Hybrid RSA
- Server address
- IPSec CA certificate
- IPSec server certificate
- DNS search domains
- DNS servers (e.g. 8.8.8.8)
- Forwarding routes (e.g. 10.0.0.0/8)
- When finished entering the requested information, press Save to save the VPN profile.
- Always-on VPN Use this option to select a VPN to which the phone should always remain connected.
 Network traffic will only be allowed when connected to this VPN.

Device Settings

The *Device* section contains the following options:

Sound Select this option to configure sound settings on the phone. For details, see **"Sound" on page 17**.

Display Select this option to configure the phone's display. For details, see "Display" on page 18.

Storage Select this option to see information on data storage. For details, see <u>"Storage" on page 18</u>.

Apps Select this option to see information on downloaded apps. For details, see "**Apps**" on page 18.

Language & Input (Available only if Simple is selected) Select this option to configure the phone's language and input settings. For details, see <u>"Language & Input" on page 18</u>.



Note: If All is selected, the Language & input option appears in the Personal section of the Settings menu.

Sound

The Sound option displays the following:

Volumes Select this option to adjust the volume of the following items:

- Music, video, games & other media
- Notifications
- Alarms
- Voice calls

Drag the slider bar for each item to adjust its volume.

Phone ringtone Select this option to display a list of ringtones. To change the ringtone, touch the desired setting.

Vibrate when ringing (Available on UVP-Executive only.) Select this option to enable or disable vibrate when ringing.

Default notification sound Select this option to display a list of notification sounds. To change the notification sound, touch the desired setting.

Dial pad touch tones Select this option to enable or disable touch tones for the dial keypad displayed on the phone's screen.

Touch sounds Select this option to enable or disable sound whenever the screen is touched.

Vibrate on touch (Available on UVP-Executive only.) Select this option to enable or disable the vibrate on touch feature.

Hearing aids compability Select this option to enable or disable hearing aid compability.

Display

The Display option displays the following:

Brightness Select this option to adjust the screen's brightness using the slider bar.

Wallpaper Select this option to select the wallpaper. Choose a category:

- **Gallery** Select this option to display images from the *Gallery* app.
- Live Wallpapers Select this option to display animated wallpapers: Magic Smoke, Nexus, Spectrum, or Water.
- **Photos** Select this option to display images from the *Photo* app.
- Wallpapers Select this option to display system wallpapers.

Once the wallpaper category is displayed:

- 1. Select the image you want to use as the wallpaper.
- Pinch, spread, or drag to resize or reposition the image as needed.
- 3. Touch Set Wallpaper.

Sleep This option displays the current sleep setting and lets you change it: 15 seconds, 30 seconds, 1 minute, 2 minutes, 5 minutes, 10 minutes, 30 minutes, or 1 hour.

Font size Select this option to change the size of the font on the screen: *Small, Normal, Large,* or *Huge.*

Pulse notification light Select this option to enable or disable the notification light located below the display on the front of the phone. If enabled, the LED will pulse to indicate missed calls or other notifications.

Storage

The Storage option displays the following:

Internal storage The total amount used in internal storage and the relative amounts used by individual categories.

Total space This displays the total amount of storage space used.

Available This displays the total amount of available space.

Apps Touch **Apps** to display the total amount of space used by apps. Touch an app for detailed information on that app's storage

Pictures, videos This displays the total amount of space used by pictures and videos.

Audio This displays the total amount of space used by audio files, including music, ringtones, podcasts, etc.

Downloads This displays the total amount of space used by downloads.

Cached data This displays the total amount of cached data. To clear cached data, press **Cached data**; when the *Clear Cached data*? prompt appears, press **OK**.

To clear cached data, press Cached data and select OK.

Apps

The Apps option displays a list of downloaded apps, along with the total storage space used and the total storage space that is available.

Touch an app to see detailed information on the app.

Language & Input

This option displays the following settings:

Language This lists the currently selected language that is used for all displays. To change the language, touch this option and select a new language from the list.

Spell checker Select this option to enable or disable spell check.

Personal dictionary Select this option to edit your own personal dictionary.

To add a word to your dictionary:

- 1. Touch +^{ADD} at the top-right of the screen.
- 2. Touch Type a word.
- 3. Enter the word on the digital keypad.
- 4. Optional: Enter an optional shortcut.

To delete a word from your dictionary:

- 1. Select the word from the dictionary list.
- 2. Touch Delete.

Keyboard & Input Methods

Default This lists the currently selected keyboard types. Additional keyboards and input methods can be downloaded from Google Play.

- - Input languages This displays the currently selected input language. Touch the option to edit the setting:
 - Use system language This indicate that the system language is used as the input language. To change the language, touch this option to unselect it, and then choose a language from the Active Input Methods list.
 - Auto-capitalization Select this option to enable or disable auto-capitalization (capitalize the first word of each sentence).
 - Vibrate on keypress Select this option to enable or disable vibration whenever a key is pressed on a displayed keyboard.
 - Sound on keypress Select this option to enable or disable sound to indicate that a key has been pressed on an on-screen keyboard.
 - Personal dictionary Select this option to set up a personal dictionary for use with text correction.

- Add-on dictionaries Select this option to set up additional dictionaries. To add a dictionary, select it from the list and touch Install. To delete a dictionary, select it from the list and touch Delete.
- **Block offensive words** Select this option to enable or disable blocking of offensive words on the screen.
- Auto-correction Select this option to configure the auto-correct feature. Select one of the following settings: Off, Modest, Aggressive, or Very aggresive.
- Show correction suggestions Select this option to configure how correction suggestions will be displayed: Always show, Show in portrait mode, or Always hide.
- Personalized suggestions Select this option to enable or disable personalized suggestions for text corrections
- Improve Google Keyboard Select this option to enable or disable sending of usage statistics to Google to improve the Google Keyboard.
- Enable gesture typing Select this option to enable or disable the gesture typing feature.
- Dynamic floating preview Select this option to enable or disable preview of a suggested word while gesturing.
- Show gesture trail Select this option to enable or disable gesture trails.
- Phrase gesture Select this option to enable or disable inputting of spaces during gestures by sliding to the space key.
- Next-word suggestions Select this option to enable or disable using the previous word for suggestions.
- Advanced settings Touch this option to display advanced options:
 - Suggest Contact names Select this option to enable or disable
 - Double-space period Select this option to enable or disable
 - Language switch key Select this option to enable or disable
 - Switch to other input methods Select this option to enable or disable
 - Color scheme Select this option to select the color scheme: White or Blue.
 - Custom input styles Select this option to customize the input style: German (QWERTY) or French (QWERTY).
 - Keypress vibration duration Select this option to set the keypress vibration duration. Drag the slider bar to a value between 0ms and 100ms, and then touch OK. To use the default value, touch Default.

 Keypress sound volume Select this option to set the keypress sound volume. Drag the slider bar to a value between 0 (minimum) and 100 (maximum), and then touch OK. To use the default value, touch Default.

Chapter 4: Settings Screen

- Show app icon Select this option to enable or disable the application icon from being displayed in the launcher.
- Send feedback Select this option to send feedback on the keyboard to Google. Enter your comment at the Write your feedback prompt, select Include system logs to attach your system logs, and touch Send.
- About Google Keyboard Select this option to display information on the Google keyboard, including the version number and date, open source license information, and privacy policy.
- Google voice typing Select this option to enable or disable Google voice typing. To edit the settings, touch the -1 icon. The screen will display the same options as the Voice Search feature (for complete details, refer to "Speech" on page 19).

Speech

Voice Search To edit Voice Search settings, touch this option. and then configure the following:

- Languages This displays the currently selected language. To change the language, touch the option and select a new language from the list.
- **Speech output** Select one of the following settings: On, Hands-free only, or Off.
- "Ok Google" Detection The Ok Google feature allows you to start a voice search by saying "Ok Google." Select one of the following settings:
 - From Google Search app Select this option to enable or disable voice searches from the Google app.
 - From any screen Select this option to enable or disable voice searches from any screen.
 - From lock screen Select this option to enable or disable voice searches from a locked screen.

"OK Google" Voice Model section:

- **Retrain voice model** Select this option to record a voice sample for the Ok Google search feature.
- Delete voice model Select this option to delete the voice model stored in memory for the Ok Google search feature.
- Offline speech recognition Select this option to manage downloaded languages. Three options are displayed at the top of the screen:
 - **Installed** This option displays a list of all installed languages.
 - All This option displays a list of all languages that are available for download. Select a language to display the latest version available and its download size in MB; to download it immediately, touch **Download**.

- Auto-Update Select this option to configure the auto-update setting:
 - Do not auto-update languages Select this option to disable language auto-updates.
 - Auto-update languages at any time. Data charges may apply Select this option to initiate autoupdate of languages at any time and incur charges if applicable.
 - Auto-update languages over Wi-Fi only Select this option to restrict language auto-updates to the Wi-Fi connection only.
- Block offensive words Select this option to enable or disable blocking of offensive words.
- Audio History Select this option to enable or disable recording of audio history.
- Manage Audio History Select this option to sign in to to manage the audio history.
- Bluetooth headset Select this option to enable or disable recording of audio through a Bluetooth headset if one is available.

Text-to-speech output Select this option to configure speech synthesis settings:

- Google Text-to-speech Engine Select this option to configure the following:
 - Language Touch this option to select a language from the list.
 - Settings for Google Text-to-speech Engine Select this option to configure the Google Text-to-speech Engine:
 - Auto-update voices Select this option to enable or disable voice auto-update.
 - Use Wi-Fi only Select this option to enable or disable exclusive use of Wi-Fi for downloading voices.
 - **Install voice data** Touch this option to select the language of voice data for speech synthesis.
- **Speech rate** Select this option to set the speech rate: Slow, Normal, Fast, Faster, Very fast, Rapid, Very rapid, Fastest.
- Listen to an example Select this option to play a short demonstration of speech synthesis.
- **Default language status** This setting displays the status of the default language: *fully supported, requires network connection,* or *is not supported.*

Mouse/Trackpad

Pointer speed Select this option to adjust the pointer speed for an external device such as a mouse or trackpad. Drag the slider bar to the left for slower speed, or to the right for faster speed.

Personal Settings

The *Personal* section is displayed only if *All* is selected. It contains the following options:

Location This option displays location settings.



Note: Location is provided for third-party software and devices that require location information. The UniFi VoIP Phone reports network location (not physical location determined using GPS).

Security Select this option to configure your phone's security. For details, see **"Security" on page 20**.

Language & Input Select this option to configure the phone's language and input settings. For details, see "Language & Input" on page 18.

Backup & Reset Select this option to see information on data storage. For details, see <u>"Storage" on page 18</u>.

Security

Select this option to configure your phone's security settings.

- Screen lock This option displays the current screen lock setting. Touch the option to change the setting:
 - None Select this setting to disable screen lock.
 - **Slide** Select this setting to unlock the screen by sliding your finger on the screen.
 - Face Unlock Select this setting to use unlock the screen using face recognition. Follow these steps:
 - 1. Select **Set it up** and press **Continue** when you are ready.
 - 2. Position yourself so that your face appears in the area marked *Show your face*.
 - Hold steady until Face captured is displayed. Press Continue.
 - 4. Select an alternate screen unlock method (to be used if Face Unlock can't see you): *Pattern* or *PIN*. If you selected *Pattern*:
 - a. Draw an unlock pattern (connect at least four dots) until *Pattern recorded* is displayed. Press **Continue**.
 - b. Redraw the pattern to confirm. Press **Confirm**. If you selected *PIN*:
 - a. Enter a PIN (at least four digits) on the keyboard. Press **Continue**.
 - b. Re-enter the PIN to confirm. Press OK.

5. Press **OK** to complete.



Note: Keep these things in mind:

- Face Unlock is less secure than a pattern, PIN, or password.
- Someone who looks similar to you could unlock your UniFi VoIP Phone.
- The data used to identify your face is kept private on the UniFi VoIP Phone.
- Pattern Select this setting to enter a pattern on the screen to unlock it. A square grid of nine dots will be displayed; draw a pattern by connecting at least four dots (keep your finger on the screen as you draw). You can connect any two dots and the line can cross over itself, but you cannot use a dot more than once. If you have entered a valid pattern, Pattern recorded is displayed; otherwise
- PIN Select this setting to use a PIN number to unlock the screen. Enter the PIN at the Choose your PIN prompt. The PIN must contain at least four digits.
- Password Select this setting to use a password to unlock the screen. Then, enter the password at the Choose your password prompt and press Continue.
 The password must contain at least four characters.
- Owner info This option lets you enter information to be displayed on the lock screen.
 - Show owner info on the lock screen Select this option to enable or disable display of owner information on the lock screen.
- Encrypt phone Select this option to encrypt all data on your UniFi VoIP Phone. When this feature is used, you will need to enter a PIN or password to decrypt the phone whenever you power it on.
- Make passwords visible Select this option to enable or disable displaying of passwords.
- Device administrators Select this option to view or deactivate device administrators.
- Unknown sources Select this option to enable or disable installation of apps from unknown sources.
- Verify apps Select this option to enable or disable checking apps for potential to cause harm before installation.
- Storage type This settings displays the storage type.
- Trusted credentials Displays trusted credential information in two categories: System and User. Select a credential to see its security certificate
 - **System** Lists credentials supplied by the system.
 - User Lists user-specified credentials.
- Install from SD card Select where to open from: Recent, Downloads, or Internal storage.
- Clear credentials Select this option to remove all credentials.

Backup & Reset

Select this option to configure your phone's data backup and restore settings.

- Back up my data Select this option to automatically back up your app data, Wi-Fi passwords, and other settings to Google servers. When this option is enabled, the following two settings are also available:
 - **Automatic restore** Select this option to restore an app's settings and data when the app is reinstalled.
- Factory data reset Select this option to reset the UniFi VoIP Phone to its factory default settings.



WARNING: Resetting the phone to its factory default settings permanently erases all settings you have configured, as well as all personal information such as accounts, passwords, etc.

 Reboot Select this option to restart the UniFi VoIP Phone.

Accounts Settings

The Accounts section contains the following options:

UniFi Select this option to configure the location of the phone. For details, see "**UniFi**" on page 22.

Add Account Select this option to add a new account. For details, see <u>"Add Account" on page 22</u>.

Any accounts you create (besides the default UniFi account) are added to the above options. To configure the settings for a user-defined account, select the account from the options list.

UniFi

Select this option to configure the phone's UniFi account.

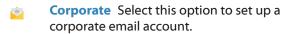
Press the overflow i icon for:

- Sync now Select this option to sync with UniFi
- Remove account This option removes the UniFi
 account including all its messages, contacts, and other
 data from the phone. To remove the UniFi account,
 touch this option and select Remove account to
 confirm, or Cancel to cancel.

Add Account

Select this option to add an account. Select the type of account to add:

Icon Description



- Google Select this option to add an existing Google account or to create a new Google account.
- IMAP Select this option to set up an email account through IMAP.
- Personal (IMAP) Select this option to set up a personal email account through IMAP.
- Personal (POP3) Select this option to set up a personal email account through POP3.
- UniFi Select this option to add your UniFi account.

System Settings

The System section contains the following options:

Date & Time Select this option to configure date and time settings on the UniFi VoIP Phone. For details, see "Date & Time" on page 22.

Accessibility Select this option to configure accessibility settings. For details, see <u>"Accessibility" on page 23</u>.

Printing Select this option to configure printers. For details, see "Printing" on page 23.

System Update Select this option to display information on the current system image. For details, see <u>"System Update" on page 23</u>.

About UniFi VolP Phone Select this option to display info about the UniFi VolP Phone. For details, see <u>"About UniFi VolP Phone" on page 23</u>.

Date & Time

Select this option to configure date and time settings:

- Automatic date & time Select this option to enable or disable using the system time.
- Set date If Automatic date & time is disabled, select this
 option to set the date.
- **Set time** If *Automatic date & time* is disabled, select this option to set the time.
- Select time zone Select this option to set the time zone
- Use 24-hour format Select this option to enable or disable using a 24-hour format (e.g., 13:00 instead of 1:00 pm)
- Choose date format Select this option to choose the date format. Available formats are (using December 31, 2012 as an example):
 - Regional (12/31/2012)
 - 12/31/2012
 - 31/12/2012
 - 2012/12/31
- Use GCF format Select this option to apply GCF format (a specially designed format provided by Google for scientific study or industry applications).

Accessibility

Select this option to configure accessibility settings:

 TalkBack Select this option to enable or disable the TalkBack feature.



Note: When TalkBack is on, the UniFi VoIP Phone provides spoken feedback to help blind and low-vision users. For example, it describes what the user touches, selects, and activates.

- Captions Select this option to configure captions:
 - **Language** Select this option to choose the language to use for captions.
 - **Text size** Select this option to choose the text size.
 - **Caption style** Select this option to choose the caption style.
- Magnification gestures Select this option to enable or disable the magnification gestures feature.



Note: When this feature is enabled, you can zoom in and out by triple-tapping the screen.

While zoomed in, you can:

- Pan: Drag two or more fingers across the screen.
- Adjust zoom level: Pinch two or more fingers together or spread them apart.

You can also temporarily magnify what's under your finger by triple-tapping and holding. In this magnified state, you can drag your finger to explore diffrerent parts of the screen. Lift your finger to return to your previous state.

Triple-tap for magnification works everywhere except the keyboard and navigation bar.

- Large text Select this option to enable or disable large text
- Speak passwords Select this option to enable or disable speech recognition for password entry.
- Text-to-speech output Select this option to configure text-to-speech output settings:
 - Google Text-to-speech Engine Select this option to configure the Google Text-to-speech Engine:
 - Language Select this option to select the language for the text-to-speech engine.
 - Settings for Google Text-to-speech Engine Select this option to configure the text-to-speech settings:
 - Auto-update voices Select this option to enable or disable voice auto-update.
 - Use Wi-Fi only Select this option to enable or disable exclusive use of Wi-Fi for downloading voices.
 - **Install voice data** Select this option to install the voice data required for speech synthesis.
 - Speech rate Select this option to configure the speech rate: Slow, Normal, Fast, Faster, Very fast, Rapid, Very rapid, or Fastest.

- **Listen to an example** Select this option to display a brief example of speech synthesis.
- **Default language status** This displays the status of the default language.
- Touch & hold delay Select this option to set the touch and hold delay interval: Short, Medium, or Long.

Printing

Select this option to configure printers.

Cloud print Select this option to manage cloud printers:



Note: You need to have a Google account set up on the phone to use this feature.

- Add Account Select this option to add a Google account.
- Print jobs Select this option to display information on print jobs submitted for cloud printing.

System Update

Select this option to display information on the current system image. The phone will check if a newer version of the software is available; if a newer version is found, you will be asked if you want to upgrade the software.

About UniFi VolP Phone

Select this option to display information about the UniFi VoIP Phone:

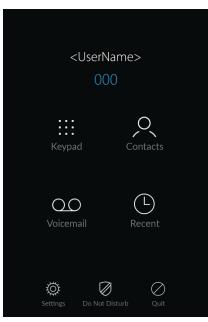
- Status
 - IP address This displays the IP address of the phone's Ethernet interface.
 - Wi-Fi MAC address This displays the MAC address of the Wi-Fi interface.
 - **Bluetooth address** This displays the address of the Bluetooth interface.
 - Serial number This displays the UniFi VoIP Phone's serial number.
 - **Up time** This displays the phone's total up time (time elapsed since last power-up).
- Legal information Select this option to display license information:
 - Open source licenses This displays a list of open sources licenses; touch a license to display it
 - **Google legal** This displays the privacy policy and terms of service from Google.
- Model number This displays the UniFi VoIP Phone's model number.
- Android version This displays the version of the Android software running on the phone.
- UVP version This displays the UniFi VoIP Phone version number.
- **Hardware version** This displays the hardware version of the phone.



Chapter 5: Phone Screen

Pressing the **Phone** icon on the *Home* screen brings up the *Phone* screen. This screen displays your name and phone externsion, as well as icons that allow you to place a call, access your contact list, view recent call activity, and check your voice mail.

The *Phone* screen for the UVP-Executive is shown above. The *Phone* screens for the UVP and UVP-Pro are shown below.



Phone Screen Icons

The Phone screen icons are:

Icon Description

- **Keypad** Displays the dialer screen that lets you make calls.
- Contacts Displays the contact list so that lets you look up names and phone numbers.
- **Voicemail** Displays the voicemail screen where you can access your voice messages.
- (L) Recent Displays a list of all recent calls.
- Settings Press to display or edit the phone's SIP settings.
- Do Not Disturb Press to disable the phone's ringer and force all incoming calls to roll over to voice mail.
- Quit Press to exit the *Phone* screen and return to the *Home* screen.

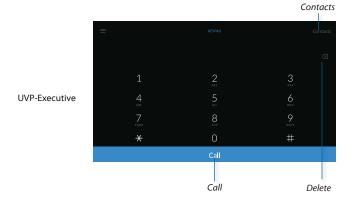
UVP, UVP-Pro

Making a Call

You can make calls using the handset or the built-in speakerphone. To make a call:

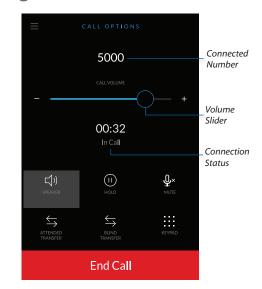
- 1. To use the handset, lift the handset. To use the speakerphone, press **Keypad** ::: on the *Phone* screen.
- 2. The keypad is displayed.
- 3. Enter the phone number on the touchscreen.
 - To look up a number in the Contacts list, press Contacts.
 - Use the Delete button to correct any mistakes.
- 4. Press the Call button to place the call.
- 5. To end the call, replace the handset or touch **End Call** on the screen.
- 6. Press ≡ to return to the *Phone* screen.

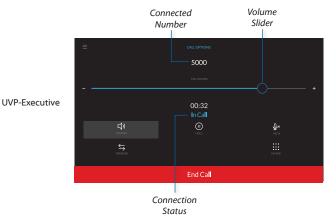




Call Manager

UVP, UVP-Pro





Connected Number Displays the extension or phone number that is being dialed or that is currently connected. **Volume Slider** Use the slider to increase or decrease the volume level.



Note: You can also adjust the volume at any time using the Volume arrows shown in <u>"Hardware</u> Overview" on page 2.

Connection Status Displays *Dialing* or the total elapsed time of the currently connected call.

Settings

To access the phone's settings, press **Settings** \nearrow on the Phone screen. Settings include the following:

SIP service Select this option to configure the phone's SIP settings:

- SIP accounts Select this option to manage the phone's SIP accounts. You can add a new SIP account or edit an existing SIP account.
- Audio codecs Select this option to select the audio codec(s): G.722, G.711 PCMA, G.711 PCMU, GSM, Speex 16k, Speex 8k, Speex 32k, iLBC, OPUS.
- Developer options Select this option to edit the log level:
 - Level 0 Display fatal error only
 - Level 1 Display error messages and more severe verbosity level only
 - Level 2 Display Warning messages and more severe verbosity level only
 - Level 3 Info verbosity (normally used by applications)
 - Level 4 Important PJSIP events
 - Level 5 Detailed PJSIP events
 - Level 6 Very detailed PJLIB events

Call Select this option to configure the phone's call settings:

- Show keypad when handset if lifted This option enables or disables display of the keypad whenever the handset is lifted.
- Launch app when handset is lifted This option is automatically enabled if Show keypad when handset is lifted is disabled.
- Select SIP account when making a call This option enables or disables selection of the SIP account whenever the handset if lifted.
- · Incoming call action Select one of the following: Ring, Do not disturb, Forward, or Auto-answer.
- · Call forwarding URL
- **DTMF type** Select either **RFC-2833** or *SIP INFO*.

Controller This displays the status if the phone has been adopted by the UniFi Controller software.

About Select this option to access the following SIP information and settings:

- App version This displays the App version.
- Clear all provision data Select this option to clear all provision data.

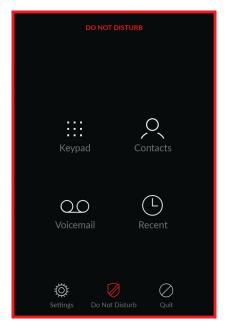
WARNING: Selecting this option will permanently erase all of your provision data.

• Check update Select this option to check for software updates.

Do Not Disturb

The Do Not Disturb feature allows you to disable the phone's ringer and cause all incoming calls to roll over to voice mail.

To enable the Do Not Disturb feature, press **Do Not Disturb** on the *Phone* screen. The screen changes to the following:



While Do Not Disturb is enabled, the phone will not ring when incoming calls are received. Instead, callers will be directed to voice mail where they will be allowed to leave messages for you.

To disable the feature so that the phone will ring when an incoming call is received, press **Do Not Disturb** again.

Quit

To exit the *Phone* screen and return to the *Home* screen, press **Quit** \oslash .

Contact List

To access the phone contact list, press **Contacts** \nearrow on the Phone screen.

Voice Mail

To access voice mail, press **Voicemail OO** on the *Phone* screen.

Recent Calls

To see a list of recent calls, press **Recent** \bigcirc on the *Phone* screen.



Chapter 6: Camera Screen



Note: The camera feature is available on the UVP-Pro and UVP-Executive models only.

Press the **Camera** icon on the *Home* screen to display the *Camera* screen. Use this screen to take pictures or record video.

UVP-Pro



UVP-Executive



Icons

The Camera screen contains the following icons:

Icon Description



Settings Press to configure various settings for pictures or video clips. Depending on what settings you select, other icons may be superimposed onto this icon.

For more information on the settings, refer to "Configuring Picture Settings" on page 30.



Shutter (Photo mode only) Press to take a picture.



Shutter (Video mode only) Press to start recording video.



Mode Press to change the mode between picture mode and video mode .



For more information on picture mode, refer to <u>"Picture Mode" on page 30</u>. For more information on video mode, refer to <u>"Video Mode" on page 31</u>.

The basic functions on the *Camera* screen are described in the sections which follow.

Picture Mode

In picture mode, you can take pictures, adjust camera settings, and view and manage photos in your gallery.

Zoom Level

(This feature is available on the UVP-Executive only.)
In picture mode, the zoom level can be adjusted from 1x to 4x. The default zoom level is 1x.

- To display the current zoom level, press and hold two fingers on the screen in a vertical alignment.
- To decrease (or increase) the zoom level, pinch (and spread) two fingers on the screen in a vertical alignment.

Taking a Picture

Follow these instructions to take a picture:

- 1. If the camera is in video mode , press the icon to change to picture mode .
- 2. Position yourself in front of the UniFi VoIP Phone so that your face appears in the center of the image. When a white circle appears, the image is in focus.
- 3. Press the shutter oto take a picture.
- 4. The picture will be added to your gallery.

Viewing Pictures

When you take a picture, it is saved in your gallery. To view pictures in your gallery while in picture mode:

- 1. Swipe from right to left. The most recently taken picture or video clip will appear as a thumbnail.
- 2. If your gallery has additional pictures or video clips, continue swiping to see them. The pictures and videos will be displayed in a strip format.
- 3. To display a photo full-size, touch its thumbnail.

While a photo is displayed, you can manage it. Refer to "Managing Photos in the Gallery" on page 30.

Managing Photos in the Gallery

Follow these instructions to manage pictures in the gallery:

- 1. View the picture in the gallery.
- 2. Open the overflow menu. (If the overflow icon is not displayed, tap the screen.)
- 3. Select one of the following from the menu:
 - **Edit** Use this option to crop or resize the photo, apply filters or effects, or adjust the contrast or brightness.
 - Rotate left This option rotates the entire picture to the left (counter-clockwise).
 - Rotate right This option rotates the entire picture to the right (clockwise).
 - Crop This option lets you crop the image.
 - Set picture as This option lets you use the picture as your contact photo or wallpaper.
 - Details This displays information about the picture.

Configuring Picture Settings

Press On the *Camera* screen to configure settings in picture mode. Two icons will then be displayed:





- Press to configure the exposure setting.
- Press to configure other picture settings, including location tagging, countdown timer, picture size, white balance, and scene mode.

Exposure

Use the *Exposure* setting to adjust the exposure to compensate for high or low levels of ambient light. To adjust the exposure:

- 1. Press On the screen.
- 2. Press the Exposure 🖭 icon.
- Select an exposure value from -3 (bright light) to +3 (low light). The default is 0.

If you select a non-default value, the value is added to the settings icon. For example, if you select -1:



Location Tagging

When *Location Tagging* is enabled, location information is saved with each picture or video clip. To configure location tagging:

- 1. Press \bigcirc on the screen, then press $\frac{-0}{-0}$.
- 2. Press the *Location Tagging* ♥ icon to toggle the setting between enabled (default) or disabled.
- 3. If location tagging is disabled, an icon will be added to the settings icon. For example:



Countdown Timer

Use the *Countdown Timer* to create a delay of up to 60 seconds between the time the shutter is pressed and the picture is taken.

- 1. Press \bigcirc on the screen, then press $\frac{-0}{-0}$.
- 2. Press the Countdown Timer icon and select the delay interval in seconds: **Off** (default), 1, 2, 3, 4, 5, 10, 15, 20, 30, or 60.
- 3. Select *Beep during countdown* for an audible indication during countdown (the phone beeps once per second).
- 4. Press **Done** to save your changes.

Picture Size

The Picture Size option sets the dimensions of pictures.

White Balance

Use the *White Balance* setting to adjust the white balance in pictures to be taken.



Note: This option is only available if the *Scene* setting is set to *Auto*.

- 1. Press \bigcirc on the screen, then press $\frac{-0}{-0}$.
- 2. Press the *White Balance* icon (the icon's appearance reflects the current setting).
- 3. Select one of the following:
 - Incandescent Use this setting to take pictures under incandescent lighting.
 - Fluorescent Use this setting to take pictures under fluorescent lighting.
 - O Auto (Default) Use this setting to have the camera determine the settings.
 - Daylight Use this setting to take pictures in natural light.
 - Cloudy Use this setting to take pictures under cloudy conditions.

If you select a non-default value, its icon is added to the settings icon. For example, if you select **Daylight**:



Scene Mode

Use the *Scene Mode* option to automatically assign settings according to the type of scene being shot.

- 1. Press \bigcirc on the screen, then press $\stackrel{---}{=}$
- 2. Press the Scene Mode SCE icon.
- 3. Select one of the following:
- Action (soccer ball), Night (moon/stars), None (SCE), Sunset, Party
 - • Action Use this setting for action scenes.
 - **Night** Use this setting to take pictures at night.
 - SE None (Default) Use this setting to have the camera determine which scene to use.
 - **Sunset** Use this setting to take pictures at sunset.
 - Party Use this setting to take pictures of groups of people.

If you select a non-default value, the **SCE** icon is added to the settings icon. For example:



Video Mode

In video mode, you can record video clips, adjust camera settings, and view and manage video clips in your gallery.

Recording a Video

Follow these instructions to record a video clip:

- 1. If the camera is in picture mode , press the icon to change to video mode .
- 2. Position yourself in front of the UniFi VoIP Phone.
- 3. Press the record oicon to start recording.
- 4. Press the stop oicon to stop recording.
- 5. The video clip will be added to your gallery.

Viewing Video Clips

When you take a video clip, it is saved in your gallery. To view video clips in your gallery while in video mode:

- 1. Swipe from right to left. The most recently taken video clip or picture will appear as a thumbnail.
- If your gallery has additional video clips or pictures, continue swiping to see them. The video clips and pictures will be displayed in a strip format.
- 3. To display a video clip full-size, touch its thumbnail.

While a video clip is displayed, you can manage it. Refer to "Managing Video Clips in the Gallery" on page 31.

Managing Video Clips in the Gallery

Follow these instructions to manage video clips in the gallery:

- 1. View the video in the gallery.
- 2. Open the overflow menu. (If the overflow icon is not displayed, tap the screen.)
- 3. Select one of the following from the menu:
 - Trim Use this option to trim the video clip's length.
 - Details This displays information about the video.

Configuring Video Settings

Press On the *Camera* screen to configure settings in video mode. Two icons will then be displayed:



(The left icon indicates the white balance setting and will vary depending on the setting.)

- Press the left icon to configure the white balance.
- Press ---- to configure all other video settings, including time lapse, video quality, and store location.

White Balance

Use the White Balance setting to adjust the white balance in videos to be recorded.

- 1. Press the *White Balance* icon (the icon's appearance reflects the current setting).
- 2. Select one of the following:
 - Incandescent Use this setting to take videos under incandescent lighting.
 - Fluorescent Use this setting to take videos under fluorescent lighting.
 - Da Auto (Default) Use this setting to have the camera determine the settings.
 - Daylight Use this setting to take videos in natural light.
 - Cloudy Use this setting to take videos under cloudy conditions.

Other Video Settings

To edit other video settings:

- 1. Press On the screen, then press
- 2. The following options are displayed:
 - **Time lapse** This option lets you record a time lapse video clip. To configure the time lapse feature:
 - a. Press Time lapse.
 - Press OFF (or slide it to the right). The control changes to ON to confirm that Time lapse is enabled.
 - c. Set the time interval seconds, minutes, or hours. Choose from the following units: 0.5, 1, 1.5, 2, 2.5, 3, 4, 5, 6, 10, 12, 15, 24.
 - d. Press **Done** to save the changes.
 - Video quality This option lets you select the video quality. To change it, press the option and select either HD 720p or SD 480p.
 - Store location This option lets you decide whether the saved video is stored in internal storage or on an external SD memory card.

Appendix A: Specifications

	UVP
Dimensions	166 x 140 x 182.5 mm (6.50 x 5.50 x 7.19")
Weight	1.10 kg (2.43 lbs)
Display	5" (Diagonal), 640 x 960, 231 ppi, Multi-Touch, Full Color
LED	Power: White, Glowing
Handset	Dynamic Receiver 32 ohm/101 dB/30mW Microphone Omni-Directional/-36 dB/2.2K ohm
Echo Cancellation	DSP Removing Ambient Noise and Acoustic Echo
Power Input	PoE 802.3.af (13W)
Hands-Free Speaker	Mono 2.6W
Hands-Free Microphone	Omnidirectional/SNR 61 \pm 5 dB/Sensitivity -38 \pm 3 dB Analog Silicon Microphone
Connectivity	(2) 10/100/1000 Ethernet Ports (1) USB 2.0 microUSB Port
Headset Support	3.5 mm Audio Jack 270mW CTIA (LRGM)
Accessory Detection	Volume Up/Down and Media Detection
Processor	Dual-Core Cortex A9, 1.2 GHz
Storage	4 GB (Shared with Other Applications)
RAM	1 GB
	Software
OS	Android Kit Kat (Version 4.4.2)
Voice Codec	G.722/Speex/iLBC/PCMU/PCMA/GSM
Communication Software	UniFi Phone App
Management Features	Auto-Provisioning
Protocol	SIP/SDP/RTP/RTCP/VLAN/DHCP

	UVP-Pro
Dimensions	166 x 140 x 182.5 mm (6.50 x 5.50 x 7.19")
Weight	1.10 kg (2.43 lbs)
Display	5" (Diagonal), 640 x 960, 231 ppi, Multi-Touch, Full Color
Camera	1.0 MP (HD720p)
LED	Power: White, Glowing
Handset	Dynamic Receiver 32 ohm/101 dB/30mW Microphone Omnidirectional/-36 dB/2.2K ohm
Echo Cancellation	DSP Removing Ambient Noise and Acoustic Echo
Power Input	PoE 802.3.at (26W)
Hands-Free Speaker	Mono 2.6W
Hands-Free Microphone	Omnidirectional/SNR 61 \pm 5 dB/Sensitivity -38 \pm 3 dB Analog Silicon Microphone
Connectivity	(2) 10/100/1000 Ethernet Ports (1) USB 2.0 microUSB Port Bluetooth 4.0 Wi-Fi 802.11 a/b/g/n
Headset Support	3.5 mm Audio Jack 270mW CTIA (LRGM)
Accessory Detection	Volume Up/Down and Media Detection
Processor	Dual-Core Cortex A9, 1.2 GHz
Storage	4 GB (Shared with Other Applications)
RAM	1 GB
	Software
OS	Android Kit Kat (Version 4.4.2)
Voice Codec	G.722/Speex/iLBC/PCMU/PCMA/GSM
Communication Software	UniFi Phone App
Management Features	Auto-Provisioning
Protocol	SIP/SDP/RTP/RTCP/VLAN/DHCP

	UVP-Executive
Dimensions	254.6 x 135 x 182.5 mm (10.02 x 5.31 x 7.19")
Weight	1.52 kg (3.35 lbs)
Display	7" (Diagonal), 1024 x 600, 170 ppi, Multi-Touch, Full Color
Camera	1.0 MP (HD720p)
LED	Power: White, Glowing
Handset	Dynamic Receiver 32 ohm/101 dB/30mW Microphone Omnidirectional/-36 dB/2.2K ohm
Echo Cancellation	DSP Removing Ambient Noise and Acoustic Echo
Power Input	PoE 802.3.at (26W)
Hands-Free Speaker	Stereo 4.0W
Hands-Free Microphone	Omnidirectional/SNR 61 \pm 5 dB/Sensitivity -38 \pm 3 dB Analog Silicon Microphone
Connectivity	(2) 10/100/1000 Ethernet Ports (1) USB 2.0 microUSB Port (1) USB 2.0 Type A USB Host Port Bluetooth 4.0 Wi-Fi 802.11 a/b/g/n
Headset Support	3.5 mm Audio Jack 270mW CTIA (LRGM)
Accessory Detection	Volume Up/Down and Media Detection
Processor	Dual-Core Cortex A9, 1.2 GHz
Storage	4 GB (Shared with Other Applications)
RAM	1 GB
	Software
OS	Android Kit Kat (Version 4.4.2)
Voice Codec	G.722/Speex/iLBC/PCMU/PCMA/GSM
Communication Software	UniFi Phone App
Management Features	Auto-Provisioning
Protocol	SIP/SDP/RTP/RTCP/VLAN/DHCP

Appendix B: DHCP Option 66 Autoprovisioning

Overview

UniFi VoIP Phones can be configured using a *Configuration File* through TFTP or HTTP/HTTPS download.

When a UniFi VoIP Phone boots up or reboots, it attempts to get the provisioning server URL from DHCP option 66 and fetch the configuration file named **uvpMAC.xml** from the provisioning server (*MAC* is the MAC address of the UniFi VoIP Phone and should be in uppercase, for example **uvp24A43C065D85.xml**).

The provisioning process outlined in this document is compatible with UniFi VoIP Phone platform/Phone app version 4.7.0 or later.

Setup DHCP Option 66

DHCP option 66 (TFTP Server Name) needs to be configured on the DHCP server to provide the provisioning server URL in the DHCP offer packet.

Protocol Server Type/Protocol	DHCP Option 66 URI Example
TFTP	192.168.100.1
HTTP	http://192.168.100.1/provisioning
HTTPS (without verification certificate)	https://192.168.100.1/provisioning

Put the Configuration File on the Provisioning server.

Configuration File Filename Format

uvp{UVP MAC UPPER CASE}.xml

Example: uvp24A43C065D85.xml

Configuration File Content Format

The configuration file is in XML format with the declaration:

<?xml version="1.0" encoding="UTF-8" ?>

Each configuration item maps to an XML tag with a U-prefixed string as its tag name, which is the configuration key. The enclosed tag value is the configuration value.

The U parameter key values from U00000 to U09999 are for global settings; the U values from U10000 to U89999 are for account 1 to account 8. The first digit represents the account ID.

All of the U-prefixed tags are the children of the root tag rovision version="1" /> and are on the same level. The root tag provision needs an attribute named version with a value assigned to it.

Supported configuration items are as listed in the following sections.

Device and Phone Global Parameters

U Value Parameters	Description	Type/ Range	Default Value	Notes	Supported Since
U00003	Settings > Ethernet Configuration > Connection Type	0, 1	0	0: DHCP mode 1: Static IP mode Note: U00004, U00005, U00006, U00007, U00008 will be provisionable only when the U00003 value is set to 1 (static IP mode). If U00003 value is 0 (DHCP mode), the U00004, U00005, U00006, U00007, U00008 values will all be ignored.	5.0.4.610
U00004	Settings > Ethernet Configuration > IP Address	String			5.0.4.610
U00005	Settings > Ethernet Configuration > Network prefix length	Integer (0-32)			5.0.4.610
U00006	Settings > Ethernet Configuration > DNS address 1	String			5.0.4.610
U00007	Settings > Ethernet Configuration > DNS address 2	String			5.0.4.610
U00008	Settings > Ethernet Configuration > Gateway address	String			5.0.4.610
U00009	Codec list and priority	String	9,0,8	PCMU-0 PCMA-8 G722-9 G726-111 Opus-108 GSM-3 iLBC-104 Speex 32K-99 Speex 8K-97 Speex 16K-98	
U00010	Log level	Integer (0-6)	4	0: Turn off pjsip log 1: Error 2: Warning 3: Info 4: Debug 5: Verbose 6: Very detailed events	
U00011	Software EC enable	Boolean	1		
U00012	DNS SRV	Boolean	0		
U00013	STUN servers	String	stun.l.google.com:19302		
U00014	Show phone app dialpad when handset is being lifted	Boolean	1		5.0.4.610
U00015	App to be launched when handset is lifted	String	com.ubnt.uvp/com.ubnt. unifi.phone.MainActivity	Format: package_name/Activity_name Possible values (case sensitive): • UniFi Phone: com.ubnt.uvp/com.ubnt.unifi.phone. MainActivity • Google Chrome browser: com.android.chrome/com.google. android.apps.chrome.Main	5.0.4.610
U00016	Select SIP account when making a call	Boolean	0	Default disabled	5.0.4.610
U00017	DTMF type	Integer	1	0: Inband 1: RFC2833 2: SIP INFO	5.0.4.610
U00018	Immersive full-screen mode	Boolean	0		
U00019	Provisioning server URL manual entry	String		http/https URL or tftp	5.0.4.610
U00020	Provisioning server http/https username	String			5.0.4.610
U00021	Provisioning server http/https password	String			5.0.4.610

U Value Parameters	Description	Type/ Range	Default Value	Notes	Supported Since
U00022	Allow DHCP option 66 to override manual provision server	Boolean			5.0.4.610
U00023	Contact download server / vcf file URL	String		http/https URL for the vcf file	5.0.4.610
U00024	Contact download URL http/https username	String			5.0.4.610
U00025	Contact download URL http/https password	String			5.0.4.610
U00026	Language	String		Format examples: en, en_US, zh_TW	5.0.4.610
U00027	Time zone	String		Format examples: GMT+08:00, GMT-04:30, Asia/Taipei	5.0.4.610
U00028	Show IP address of PBX at incoming calls	Boolean			5.0.4.610

SIP Account Parameters

The following table shows an example of Account 1 (the first digit represents the account ID).

U Value	Description	Type/ Range	Default Value	Notes
U10000	Account enable	Boolean	1	
U10001	Lock account	Boolean	0	
U10002	SIP ServerL	String	Empty String	
U10004	IP-based	Boolean	0	
U10005	Username	String	Empty String	
U10006	Password	String	Empty String	
U10007	Authentication Name	String	Empty String	
U10008	Display Name	String	Empty String	
U10009	Display Extension	String	Empty String	
U10010	Voicemail Number	String	Empty String	
U10011	Outbound Proxy	String	Empty String	
U10014	Registration Expiry	Integer	3600	Minimum is 30
U10015	DSCP for RTP	Integer	46	
U10016	SIP over TCP	Boolean	0	
U1001 7	RTP Start Port	Integer	4000	
U10018	RTP Port Range	Integer	0	
U10021	Enable STUN	Boolean	0	
U10022	Enable ICE	Boolean	0	
U10023	Enable TURN	Boolean	0	
U10024	TURN Conn Type	Integer	0	0: UDP 1: TCP 2: TLS
U10025	TURN Servers	String	Empty String	
U10026	TURN Username	String	Empty String	
U10027	TURN Password	String	Empty String	

If URI is empty, the actual SIP URI will be: **sip:UserName@Domain** where UserName is username given for AuthUserName.

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Configuration File Content Examples

The following is an example of the configuration file. In most cases, the phone administrator can work out a template based on this to extend and provision a group of phones.

Version 2 Parameters Supporting App Versions 5.0.4.610

```
<?xml version="1.0" encoding="UTF-8" ?>
orovision version="10000">
  <!-- U00003 value: 0: DHCP mode(default), 1: Static-IP mode. U00004, U00005, U00006, U00007, U00008 values will be all
ignored if in DHCP mode. -->
  <U00003> 0 </U00003>
  <U00004> 10.2.0.200</U00004>
  <U00005> 24 </U00005>
  <u000006> 168.95.192.1 </u00006>
  <U00007> 8.8.8.8 </U00007>
  <U00008> 10.2.0.254 </U00008>
    <!--# Codec list priority sequence-->
    <U00009>111, 9, 0, 8</U00009>
    <!--# Log level: 0 ~ 6: Default: 4 -->
    <U00010>6</U00010>
    <!--# Software EC -->
    <U00011>1</U00011>
    <!--# DNS SRV -->
    <U00012>1</U00012>
    <!--# Stun servers -->
    <U00013>stun.server</U00013>
    <!--# DTMF type -->
    <U00017> 1 </U00017>
    <!--# Immersive mode -->
    <U00018>0</U00018>
    <U00026> en_US </U00026>
    <U00027>GMT+8</U00027>
<!--# Account 1-->
    <!--# Account Active. 0 - No, 1 - Yes. Default value is 0-->
    <U10000>1</U10000>
    <!--# SIP Server-->
    <U10002> 10.2.0.35 </U10002>
<!--# SIP User ID-->
    <U10005>989 </U10005>
<!--# SIP password-->
    <U10006>ubnt</U10006>
<!--# SIP auth id-->
    <U10007></U10007>
<!--# SIP display name-->
    <!--<U10008></U10008> -->
<!--# SIP display extension-->
    <!--<U10009></U10009> -->
<!--# SIP voicemail number-->
    <!--<U10010></U10010> -->
<!--# SIP Outbound Proxy-->
   <U10011></U10011>
<!--# SIP Registration Expiry -->
    <U10014> 600 </U10014>
```

</provision>

Version 1 Parameters Supporting App Version 4.7.0.507

```
<?xml version="1.0" encoding="UTF-8" ?>
or version="1">
 <!-- per device global settings -->
 <!--# Codec list priority sequence-->
 <U00009>111,9,0,8</U00009>
 <!--# Log level: 0 ~ 6 -->
 <U00010>5</U00010>
 <!--# Software EC -->
 <U00011>1</U00011>
 <!--# DNS SRV -->
 <U00012>1</U00012>
 <!--# Stun servers -->
 <U00013>stun1.1.google.com:19302</U00013>
 <!--# DTMF type -->
 <U00017>0</U00017>
 <!--# Immersive mode -->
 <U00018>0</U00018>
<!--# Account 1-->
 <!--# Account Active. 0 - No, 1 - Yes. Default value is 1-->
 <U10000>1</U10000>
 <!--# SIP Server-->
 <U10002>pbx.server.com</U10002>
<!--# SIP User ID-->
 <U10005>user_id</U10005>
<!--# SIP password-->
 <U10006>sip password</U10006>
<!--# SIP auth id-->
 <U10007>auth_id</U10007>
<!--# SIP display name-->
 <U10008></U10008>
<!--# SIP display extension-->
 <U10009></U10009>
<!--# SIP voicemail number-->
 <U10010></U10010>
<!--# SIP Outbound Proxy-->
 <U10011></U10011>
<!--# SIP Registration Expiry -->
 <U10014>360</U10014>
<!--# end of Account 1 -->
</provision>
```

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Version 1 Parameters Supporting App Version 4.7.0.507 with NAT STUN

```
<?xml version="1.0" encoding="UTF-8" ?>
ovision version="1">
 <!-- per device global settings -->
 <!--# Codec list priority sequence-->
 <U00009>111, 9, 0, 8 </U00009>
  <!--# Log level: 0 ~ 6: Default: 4 -->
  <U00010>5</U00010>
  <!--# Software EC Default: 1 -->
 <U00011>1</U00011>
 <!--# DNS SRV -->
  <U00012>1</U00012>
  <!--# Stun servers -->
  <U00013>stun.server</U00013>
  <!--# DTMF type -->
  <U00017>0</U00017>
  <!--# Immersive mode -->
  <U00018>0</U00018>
<!--# Account 1-->
 <!--# Account Active. 0 - No, 1 - Yes. Default value is 1 -->
 <U10000>1</U10000>
 <!--# SIP Server-->
  <U10002>pbx.server.com</U10002>
<!--# SIP User ID-->
  <U10005>user_id</U10005>
<!--# SIP password-->
 <U10006>sip_password</U10006>
<!--# SIP auth id-->
 <U10007>auth_id</U10007>
<!--# SIP display name-->
  <U10008></U10008>
<!--# SIP display extension-->
  <!!10009></!!10009>
<!--# SIP voicemail number-->
 <U10010></U10010>
<!--# SIP Outbound Proxy-->
 <U10011>proxy.server.com</U10011>
<!--# SIP Registration Expiry -->
  <U10014>3600</U10014>
<!--# Enable STUN -->
 <U10021>1</U10021>
<!--# Enable ICE -->
 <U10022>0</U10022>
<!--# Enable TURN -->
 <U10023>0</U10023>
<!--# TURN Conn Type -->
  <U10024>1</U10024>
<!--# TURN Servers -->
 <U10025>turn.server</U10025>
<!--# TURN username -->
 <U10026>stun@ubnt.com</U10026>
<!--# TURN password -->
  <U10027>ubnt</U10027>
<!--# end of Account 1 -->
</provision>
```

Appendix C: Important Warning Regarding Emergency Calls

NOTE THAT THE LIMITATIONS SET FORTH BELOW ARE APPLICABLE TO ALL EMERGENCY CALLS, FUNCTIONS AND SERVICES, INCLUDING 911, ENHANCED 911 AND 112 CALLS (COLLECTIVELY, "EMERGENCY SERVICES").

- 1. You should be aware that:
 - a. Emergency Services may not connect to the Public Service Answering Point ("PSAP"), or may ring to the administrative line of the PSAP, which may not be staffed after hours, or by trained emergency operators.
 - VoIP customers may need to provide location or other information to their VoIP providers, and update this information if they change locations, for their Emergency Services to function properly.
 - c. VoIP service may not work during a power outage, or when the Internet connection fails or becomes overloaded. Consider installing a backup power supply, maintaining a traditional phone line or having a wireless phone as a backup.
 - d. VoIP service will not function if the telephone equipment or other equipment necessary to place calls is not correctly configured.
 - e. Emergency Services may correctly connect to the PSAP, but may not transmit the user's phone number and/or location information.
 - f. VoIP calls may not be capable of being received and/or processed by an emergency call center due to the center's technical limitations.
 - g. VoIP calls may be affected by other factors or force majeure events, such as the quality of the broadband connection and network congestion.

2. You should:

- a. Provide your accurate physical address to your interconnected VoIP service provider to ensure that emergency services can quickly be dispatched to your location.
- Be familiar with your VoIP service provider's procedures for updating your address, and promptly update address information in the event of a change.
- c. Have a clear understanding of any limitations of your Emergency Services.
- d. Inform children, babysitters and visitors about your VoIP service and its Emergency Services limitations.

- 3. By installing the phone, you are affirmatively acknowledging that (i) you have read and understood this Warning, (ii) you understand that you may not be able to contact emergency services by dialing or using any Emergency Service, and (iii) you understand that you must inform users of the phone that they may not be able to contact emergency services by dialing or using any Emergency Service.
- 4. IN NO EVENT SHALL UBIQUITI NETWORKS, ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, REPRESENTATIVES, AGENTS OR ANY OTHER THIRD-PARTY PROVIDER OR VENDOR WHO MAY FURNISH SERVICES OR PRODUCTS TO YOU IN CONNECTION WITH THE VOIP SERVICES OR THE EQUIPMENT BE HELD LIABLE FOR ANY CLAIM, DAMAGE, OR LOSS WHATSOEVER ARISING FROM OR RELATING TO EMERGENCY SERVICES, AND YOU HEREBY WAIVE ANY AND ALL SUCH CLAIMS OR CAUSES OF ACTION ARISING THEREFROM OR RELATING THERETO.

Appendix D: Safety Notices

- 1. Read, follow, and keep these instructions.
- 2. Heed all warnings.
- 3. Only use attachments/accessories specified by the manufacturer.



WARNING: Do not use this product in location that can be submerged by water.

Electrical Safety Information

- Compliance is required with respect to voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a different power source than those specified may result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.
- 2. There are no operator serviceable parts inside this equipment. Service should be provided only by a qualified service technician.
- 3. This equipment is provided with a detachable power cord which has an integral safety ground wire intended for connection to a grounded safety outlet.
 - a. Do not substitute the power cord with one that is not the provided approved type. Never use an adapter plug to connect to a 2-wire outlet as this will defeat the continuity of the grounding wire.
 - b. The equipment requires the use of the ground wire as a part of the safety certification, modification or misuse can provide a shock hazard that can result in serious injury or death.
 - c. Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment.
 - d. Protective earthing is provided by Listed AC adapter. Building installation shall provide appropriate short-circuit backup protection.

UniFi® VoIP Phone User Guide Appendix E: Warranty

Appendix E: Warranty

Limited Warranty

UBIQUITI NETWORKS, Inc ("UBIQUITI NETWORKS") warrants that the product(s) furnished hereunder (the "Product(s)") shall be free from defects in material and workmanship for a period of one (1) year from the date of shipment by UBIQUITI NETWORKS under normal use and operation. UBIQUITI NETWORKS' sole and exclusive obligation and liability under the foregoing warranty shall be for UBIQUITI NETWORKS, at its discretion, to repair or replace any Product that fails to conform to the above warranty during the above warranty period. The expense of removal and reinstallation of any Product is not included in this warranty. The warranty period of any repaired or replaced Product shall not extend beyond its original term.

Warranty Conditions

The above warranty does not apply if the Product:

- has been modified and/or altered, or an addition made thereto, except by Ubiquiti Networks, or Ubiquiti Networks' authorized representatives, or as approved by Ubiquiti Networks in writing;
- (II) has been painted, rebranded or physically modified in any way;
- (III) has been damaged due to errors or defects in cabling;
- (IV) has been subjected to misuse, abuse, negligence, abnormal physical, electromagnetic or electrical stress, including lightning strikes, or accident;
- (V) has been damaged or impaired as a result of using third party firmware;
- (VI) has no original Ubiquiti MAC label, or is missing any other original Ubiquiti label(s); or
- (VII) has not been received by Ubiquiti within 30 days of issuance of the RMA.

In addition, the above warranty shall apply only if: the product has been properly installed and used at all times in accordance, and in all material respects, with the applicable Product documentation; all Ethernet cabling runs use CAT5 (or above), and for outdoor installations, shielded Ethernet cabling is used, and for indoor installations, indoor cabling requirements are followed.

Returns

No Products will be accepted for replacement or repair without obtaining a Return Materials Authorization (RMA) number from UBIQUITI NETWORKS during the warranty period, and the Products being received at UBIQUITI NETWORKS' facility freight prepaid in accordance with the RMA process of UBIQUITI NETWORKS. Products returned without an RMA number will not be processed and will be returned freight collect or subject to disposal. Information on the RMA process and obtaining an RMA number can be found at: www.ubnt.com/support/warranty.

Disclaimer

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Appendix E: Warranty

UniFi® VoIP Phone User Guide

Note

Some countries, states and provinces do not allow exclusions of implied warranties or conditions, so the above exclusion may not apply to you. You may have other rights that vary from country to country, state to state, or province to province. Some countries, states and provinces do not allow the exclusion or limitation of liability for incidental or consequential damages, so the above limitation may not apply to you. EXCEPT TO THE EXTENT ALLOWED BY LOCAL LAW, THESE WARRANTY TERMS DO NOT EXCLUDE, RESTRICT OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE LICENSE OF ANY SOFTWARE (EMBEDDED IN THE PRODUCT) TO YOU. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to any transactions regarding the sale of the Products.

Appendix F: Compliance Information

Installer Compliance Responsibility

Devices must be professionally installed and it is the professional installer's responsibility to make sure the device is operated within local country regulatory requirements.

FCC

Model: UVP

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Model: UVP-Pro

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

- 1. This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This radio transmitter FCC ID: SWX-UVPPRO has been approved by FCC to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information

Antenna type: Chip Antenna

Antenna gain: 5.18 dBi

Model: UVP-Executive

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

- 1. This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This radio transmitter FCC ID: SWX-UVPEXT has been approved by FCC to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information

Antenna type: Chip Antenna Antenna gain: 5.18 dBi

Industry Canada

Model: UVP

CAN ICES-3(B)/NMB-3(B)

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1. This device may not cause interference, and
- This device must accept any interference, including interference that may cause undesired operation of the device.

CAN ICES-3(B)/NMB-3(B)

Pour réduire le risque d'interférence aux autres utilisateurs, le type d'antenne et son gain doivent être choisies de façon que la puissance isotrope rayonnée équivalente (PIRE) ne dépasse pas ce qui est nécessaire pour une communication réussie.

Cet appareil est conforme à la norme RSS Industrie Canada exempts de licence norme(s). Son fonctionnement est soumis aux deux conditions suivantes:

- 1. Cet appareil ne peut pas provoquer d'interférences et
- 2. Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

Model: UVP-Pro

CAN ICES-3(B)/NMB-3(B)

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1. This device may not cause interference, and
- This device must accept any interference, including interference that may cause undesired operation of the device.

This radio transmitter (IC: 6545A-UVPPRO) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information

Antenna type: Chip Antenna Antenna gain: 5.18 dBi

CAN ICES-3(B)/NMB-3(B)

Pour réduire le risque d'interférence aux autres utilisateurs, le type d'antenne et son gain doivent être choisies de façon que la puissance isotrope rayonnée équivalente (PIRE) ne dépasse pas ce qui est nécessaire pour une communication réussie.

Cet appareil est conforme à la norme RSS Industrie Canada exempts de licence norme(s). Son fonctionnement est soumis aux deux conditions suivantes:

- 1. Cet appareil ne peut pas provoquer d'interférences et
- 2. Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

Cet émetteur radio (IC: 6545A-UVPPRO) a été approuvée par Industrie Canada pour l'exploitation avec l'antenne types énumérés ci-dessous avec le gain maximal admissible et requis l'impédance de l'antenne pour chaque type d'antenne indiqué. Types d'antenne non inclus dans cette liste, ayant un gain supérieur au gain maximal indiqué pour ce type, sont strictement interdits pour une utilisation avec cet appareil.

Informations Antenne

Informations antenne: Chip Antenna

Gain de l'antenne: 5.18 dBi

Model: UVP-Executive

CAN ICES-3(B)/NMB-3(B)

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1. This device may not cause interference, and
- This device must accept any interference, including interference that may cause undesired operation of the device.

This radio transmitter (IC: 6545A-UVPEXT) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information

Antenna type: Chip Antenna

Antenna gain: 5.18 dBi

CAN ICES-3(B)/NMB-3(B)

Pour réduire le risque d'interférence aux autres utilisateurs, le type d'antenne et son gain doivent être choisies de façon que la puissance isotrope rayonnée équivalente (PIRE) ne dépasse pas ce qui est nécessaire pour une communication réussie.

Cet appareil est conforme à la norme RSS Industrie Canada exempts de licence norme(s). Son fonctionnement est soumis aux deux conditions suivantes:

- 1. Cet appareil ne peut pas provoquer d'interférences et
- 2. Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

Cet émetteur radio (IC: 6545A-UVPEXT) a été approuvée par Industrie Canada pour l'exploitation avec l'antenne types énumérés ci-dessous avec le gain maximal admissible et requis l'impédance de l'antenne pour chaque type d'antenne indiqué. Types d'antenne non inclus dans cette liste, ayant un gain supérieur au gain maximal indiqué pour ce type, sont strictement interdits pour une utilisation avec cet appareil.

Informations Antenne

Informations antenne: Chip Antenna

Gain de l'antenne: 5.18 dBi

RF Exposure Warning

Models: UVP-Pro, UVP-Executive

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be located or operating in conjunction with any other antenna or transmitter.

Les antennes utilisées pour ce transmetteur doivent être installé en considérant une distance de séparation de toute personnes d'au moins 20 cm et ne doivent pas être localisé ou utilisé en conflit avec tout autre antenne ou transmetteur.

CE Marking

Model: UVP

CE marking on this product represents the product is in compliance with all directives that are applicable to it.



Models: UVP-Pro, UVP-Executive

CE marking on this product represents the product is in compliance with all directives that are applicable to it.

Alert sign! follows CE marking

Alert sign must be indicated if a restriction on use applied to the product and it must follow the CE marking.



RoHS/WEEE Compliance Statement



English

European Directive 2002/96/EC requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

Deutsch

Die Europäische Richtlinie 2002/96/EC verlangt, dass technische Ausrüstung, die direkt am Gerät und/oder an der Verpackung mit diesem Symbol versehen ist , nicht zusammen mit unsortiertem Gemeindeabfall entsorgt werden darf. Das Symbol weist darauf hin, dass das Produkt von regulärem Haushaltmüll getrennt entsorgt werden sollte. Es liegt in Ihrer Verantwortung, dieses Gerät und andere elektrische und elektronische Geräte über die dafür zuständigen und von der Regierung oder örtlichen Behörden dazu bestimmten Sammelstellen zu entsorgen. Ordnungsgemäßes Entsorgen und Recyceln trägt dazu bei, potentielle negative Folgen für Umwelt und die menschliche Gesundheit zu vermeiden. Wenn Sie weitere Informationen zur Entsorgung Ihrer Altgeräte benötigen, wenden Sie sich bitte an die örtlichen Behörden oder städtischen Entsorgungsdienste oder an den Händler, bei dem Sie das Produkt erworben haben.

Español

La Directiva 2002/96/CE de la UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

Français

La directive européenne 2002/96/CE exige que l'équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L'élimination et le recyclage en bonne et due forme ont pour but de lutter contre l'impact néfaste potentiel de ce type de produits sur l'environnement et la santé publique. Pour plus d'informations sur le mode d'élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l'endroit où vous avez acheté le produit.

Italiano

La direttiva europea 2002/96/EC richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull'imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l'ambiente e per la salute dell'essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.

Appendix G: Declaration of Conformity

Česky [Czech]

UBIQUITI NETWORKS tímto prohlašuje, že toto UBIQUITI NETWORKS zařízení, je ve shod se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.

Dansk [Danish]

Hermed, UBIQUITI NETWORKS, erklærer at denne UBIQUITI NETWORKS enhed, er i overensstemmelse med de væsentlige

krav og øvrige relevante krav i direktiv 1999/5/EF.

Nederlands [Dutch]

Hierbij verklaart UBIQUITI NETWORKS, dat deze UBIQUITI NETWORKS apparaat, in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EC.

Hereby, UBIQUITI NETWORKS, declares that this UBIQUITI **English** NETWORKS device, is in compliance with the essential requirements and other relevant provisions of Directive

Eesti [Estonian]

Käesolevaga UBIQUITI NETWORKS kinnitab, et antud UBIQUITI NETWORKS seade, on vastavus olulistele nõuetele ja teistele

asjakohastele sätetele direktiivi 1999/5/EÜ.

Suomi [Finnish] Täten UBIQUITI NETWORKS vakuuttaa, että tämä UBIQUITI NETWORKS laite, on yhdenmukainen olennaisten vaatimusten ja muiden sitä koskevien direktiivin 1999/5/EY.

Français [French] Par la présente UBIQUITI NETWORKS déclare que l'appareil UBIQUITI NETWORKS, est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

Deutsch [German] Hiermit erklärt UBIQUITI NETWORKS, dass sich dieses UBIQUITI NETWORKS Gerät, in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinie 1999/5/EG befindet.

Ελληνική [Greek]

Δια του παρόντος, UBIQUITI NETWORKS, δηλώνει ότι αυτή η συσκευή UBIQUITI NETWORKS, είναι σε συμμόρφωση με τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της οδηγίας

Magyar [Hungarian]

Ezennel UBIQUITI NETWORKS kijelenti, hogy ez a UBIQUITI NETWORKS készülék megfelel az alapvető követelményeknek és más vonatkozó 1999/5/EK irányelv rendelkezéseit.

Íslenska [Icelandic] Hér, UBIQUITI NETWORKS, því yfir að þetta UBIQUITI NETWORKS tæki er í samræmi við grunnkröfur og önnur viðeigandi ákvæði tilskipun 1999/5/EC.

Italiano [Italian]

Con la presente, UBIQUITI NETWORKS, dichiara che questo dispositivo UBIQUITI NETWORKS, è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti della direttiva

Latviski [Latvian]

Ar šo, UBIQUITI NETWORKS, deklarē, ka UBIQUITI NETWORKS ierīce, ir saskanā ar būtiskajām prasībām un citiem attiecīgiem noteikumiem Direktīvā 1999/5/EK.

Lietuviškai [Lithuanian]

UBIQUITI NETWORKS deklaruoja, kad šis UBIQUITI NETWORKS įrenginys atitinka esminius reikalavimus ir kitas 1999/5/EB

Direktyvos nuostatas.

Malti [Maltese] Hawnhekk, UBIQUITI NETWORKS, tiddikjara li dan il-mezz UBIQUITI NETWORKS huwa konformi mar-rekwiziti essenzjali u dispożizzjonijiet rilevanti oħrajn ta 'Direttiva 1999/5/EC.

Norsk [Norwegian] Herved UBIQUITI NETWORKS, erklærer at denne UBIQUITI NETWORKS enheten, er i samsvar med de grunnleggende kravene og andre relevante bestemmelser i direktiv 1999/5/EF.

Slovensky [Slovak]

Týmto UBIQUITI NETWORKS, prehlasuje, že toto UBIQUITI NETWORKS zariadenie, je v súlade so základnými požiadavkami a ďalšími relevantnými ustanoveniami smernice 1999/5/ES.

Svenska Härmed UBIQUITI NETWORKS, intygar att denna UBIQUITI NETWORKS enhet är i överensstämmelse med de väsentliga [Swedish] egenskapskrav och övriga relevanta bestämmelser som framgår

av direktiv 1999/5/EG.

Español [Spanish] Por medio de la presente UBIQUITI NETWORKS declara que este dispositivo UBIQUITI NETWORKS, cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o

exigibles de la Directiva 1999/5/CE.

Polski [Polish] Niniejszym, Ubiquiti Networks, oświadcza, że urządzenie UBIQUITI NETWORKS, jest zgodny z zasadniczymi wymaganiami oraz pozostałymi stosownymi postanowieniami Dyrektywy

Português [Portuguese] UBIQUITI NETWORKS declara que este dispositivo UBIQUITI NETWORKS, está conforme com os requisitos essenciais e outras

disposições da Directiva 1999/5/CE.

Română [Romanian] Prin prezenta, UBIQUITI NETWORKS declară că acest dispozitiv UBIQUITI NETWORKS este în conformitate cu cerințele esențiale

și alte prevederi relevante ale Directivei 1999/5/CE.

Appendix H: Contact Information

Ubiquiti Networks Support

Ubiquiti Support Engineers are located around the world and are dedicated to helping customers resolve software, hardware compatibility, or field issues as quickly as possible. We strive to respond to support inquiries within a 24-hour period.

Ubiquiti Networks, Inc. 2580 Orchard Parkway San Jose, CA 95131 www.ubnt.com

Online Resources

Support: support.ubnt.com

Community: **community.ubnt.com**Downloads: **downloads.ubnt.com**

